

Joe: Diversity in IT

Changes in diversity with regards to IT support specialist is something I noticed for the last several years. There is a lot of stereotypes in the industry. But I think what was unexpected was how many people actually break that mold? The people I've met in the course of my IT support career have clearly shown that it's not just all male, it's people from all walks of life. That's one thing about IT support in general is that it's just so approachable for everyone. Diversity within the role has exploded. It's a much more diverse team now, both from the gender, the race, background as well as just educational background. I work closely with people from all different experiences all over the world, very different perspectives. It's great for the role, it's great for the company, but is also great to just work with different people. It's an incredible experience to share my experiences with team mate from Romania, team mate from Kenya, it's refreshing, it's fun. We're starting to finally lose those stereotypes associated with IT. We're starting to understand that technology is ubiquitous, everyone uses it, why can't everyone support it as well?

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