The importance of escalation

Security analysts are hired to protect company assets and data, including knowing when and how to escalate security incidents.

In this video, we'll define security incident escalation and discuss your role in making decisions that help protect your organization's data and assets.

So what is incident escalation?

And why is it so important for security professionals?

Incident escalation is the process of identifying a potential security incident, triaging it, and (if appropriate) handing it off to a more experienced team member.

It's important to also recognize that not every incident needs to be escalated.

In this video, we'll cover what types of incidents should be escalated.

As an entry-level analyst, it's unlikely that you'll be responding to security incidents independently.

However, it's important that you know how to evaluate and escalate incidents to the right individual or team when necessary.

Let's discuss the essential skills needed to properly escalate security incidents.

Revision #1
Created 9 January 2024 14:59:21 by naruzkurai
Updated 9 January 2024 14:59:55 by naruzkurai